

Welcome to our home. We take great care to ensure your stay is relaxing and safe!

All our properties are comprehensively deep cleaned throughout, after every stay. By following our House Rules and being considerate of our home, you can help us to ensure subsequent guests can begin enjoying their stay sooner, in the same way you have, by minimizing cleaning time, repairs and associated costs.

In order to maintain our high standards, we draw to your attention the following House Rules which have been agreed and accepted by you **upon booking**, whether direct, an agent, website or any of the booking platforms we work in collaboration with.

Please be so kind as to add your signature at the bottom on arrival at our property, before we hand over keys to any of our properties.

HOUSE RULES

To be signed upon arrival of guest/s

The following rules are published in Polish, English and Ukrainian. If you do not understand the terms, please be advised that you are bound by them regardless, so please have them clarified if unsure.

- You are booking our property for relaxation and quiet enjoyment in the beautiful tranquil setting of Magdalenka. We request that you remain respectful of our neighbours and visitors to the area.
- Parties and events are NOT permitted at our home, unless with **prior written permission**. This is clearly stated on our booking partner sites. Such events or gatherings will attract a higher Rental Cost than advertised on Booking.com which is specifically priced for short stays of individuals and not for the use of our properties as 'venues'.
- Open fires, fireworks, other ignition sources are NOT permitted at our home. Our properties are located within forestry, therefore any activities that create a potential fire risk will not be tolerated and will result in the immediate termination of your stay with us. It is possible that local law enforcement will also intervene, and fines or legal consequences may follow.
- Disturbance, excessive noise, shouting, screaming, loud music and unacceptable behaviour will be grounds for terminating, *without refund*, your stay at our properties and you're being blocked from future bookings at any of our properties.
- The rental charges only cover the number of guests declared at time of booking, in your case TWO (2). Making a booking for less people than you intend to invite without our prior consent and correct payment, in line with our pricing policy is grounds for immediate termination, *without refund*, of your stay.
- For your security and peace of mind, the access points of each of our properties are monitored 24/7 by our security company and our staff. Should any person arrive to our properties who are not registered guests and therefore covered by the booking you have

made, as well as our Insurance Policies, then they will be asked to leave. This could also be grounds for terminating, *without refund*, your stay.

- Any additional guest/s must be agreed with us PRIOR to arriving at the property, in writing by email and are not negotiable at the property after arrival.
- We ask respectfully that you do not move our furniture. Should you wish for something to be moved, please do not hesitate to ask and depending on the request we will try to cooperate.
- We provide towels, sheets, and bedding for the specific number of guests in your booking. Should for some reason you require additional items, then please contact our Property Manager who will visit the property to provide you with these. Doors, if locked are not to be forced, broken, picked, or opened by guests. They are locked for a reason and alarmed.
- Upon opening windows and doors, please ensure all are closed when leaving the property to ensure the house stays secure.
- Our properties are available to respectable guests wishing to enjoy the many facilities provided for an enjoyable stay. We will NOT tolerate any visitor of questionable provenance at any of our properties. If such additional services are required, our homes are not for you. We reserve the right to visit the property to remove any person we believe may put at risk our guests, our property, and our reputation.
- In the event of the Police being called whether by neighbours or us, for whatever reason, full liability rests with you as the temporary occupant of our property. Actinidia SP Z OO will not be liable for your personal behaviour, whilst on our property and you agree to this.
- Any costs incurred by Actinidia SP Z O O due to the actions of you or your guests will be invoiced to you upon departure, and payable within 7 days of date of invoice. This includes any legal and court costs, which can be extremely substantial (e.g., use of fireworks in Magdalenka attracts a fine from the authorities of 5,000PLN plus legal costs; we will also pursue damages to our property, reputation of losses caused as a result of such actions).
- We reserve the right to retain your security deposit provided upon arrival. Furthermore, demand may be made on you to cover further damages to building, grounds and contents, legal or other costs due to the behaviour of a guest within your booking, breach of our House Rules and inconvenience.

SIGNED (capitals).....

SIGNED

DATE.....

